

Resolution No. 19-37

**A Resolution Approving State Performance Measurement Program Results and Authorizing Submittal to the Office of the State Auditor**

**WHEREAS,** Benefits to Stearns County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

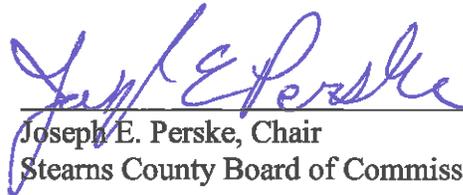
**WHEREAS,** Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

**WHEREAS,** The Stearns County Board of Commissioners has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes;

**NOW THEREFORE LET IT BE RESOLVED THAT,** The Stearns County Board of Commissioners will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and

**BE IT FURTHER RESOLVED THAT,** The Stearns County Board of Commissioners will submit to the Office of the State Auditor the actual results of the performance measures adopted by the county.

Adopted by the Stearns County Board of Commissioners this 25<sup>th</sup> day of June, 2019.

  
\_\_\_\_\_  
Joseph E. Perske, Chair  
Stearns County Board of Commissioners

Attest:

  
\_\_\_\_\_  
Randy R. Schreifels, Auditor-Treasurer  
Clerk to the Board  
Stearns County Board of Commissioners

**Stearns County Sheriff's Office**  
**Crimes Performance Measure**  
 How well are we doing?

**Performance Measure:** Part I and Part II Crimes in Stearns County

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Responsive:** We serve our clients and customers with a keen awareness of their needs

**Point of Contact:** Steve Soyka

**Performance Objective:** Reduce crimes, enforce the law, and maintain criminal justice in Stearns County.

Efficiency & Effectiveness Measures (How well are we doing / Are we better off?)	Number of Crimes 2016	Number of Crimes 2017
Part I crimes include murder, rape, robbery, burglary, etc.	502	2,724
Part II crimes include forgery, fraud, vandalism, disorderly conduct, etc.	1,369	4,233

*Source:* Minnesota Uniform Crime Report

**Stearns County Sheriff's Office**  
**Response Times Performance Measure**  
How well are we doing?

**Performance Measure:** Response Times in Stearns County

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Responsive:** We serve our clients and customers with a keen awareness of their needs

**Point of Contact:** Steve Soyka

**Performance Objective:** Maintaining the average response time to Emergency and Priority 1 calls for service is measured by tracking monthly Sheriff's Office response times in Stearns County.

<b>Efficiency &amp; Effectiveness Measures (How well are we doing / Are we better off?)</b>	<b>Minutes</b>
Highest priority calls	12.1
Average response time for all calls	20.9

**Stearns County Highway Department**  
**Snow Removal Performance Measure**  
 How well are we doing?

**Performance Measure:** Snow/Ice Removal Times on County Highway System

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Responsive:** We serve our clients and customers with a keen awareness of their needs

**Point of Contact:** Jodi Teich

Target/Deliverable	Progress
<ul style="list-style-type: none"> <li>• <u>High traffic volume, areas of high collection and major connection routes with more than 2500 cars a day</u>; Single pass with the plow in each lane with salted or sanded hills, curves and intersections within 6 hours of the start of the shift. Intermittent bare single wheel paths within 18 hours.</li> <li>• <u>Areas of rural collection, moderate to high volume with daily traffic counts between 500 and 2500 cars a day</u>; Single pass with the plow in each lane with salted or sanded hills, curves and intersections within 12 hours of the start of the shift. Intermittent bare single wheel paths in each lane within 48 hours.</li> <li>• <u>Low volume traffic counts with less than 500 cars a day</u>; Single pass with the plow in each lane with salted or sanded hills, curves and intersections within 36 hours of the end of the storm. Snow compaction on gravel roads should be expected. The Highway Department cannot ensure intermittent bare pavement, but will salt/sand, hills curves and intersections on paved roads.</li> </ul>	<p>Plow routes continue to be modified throughout the county. All thresholds/targets were generally met, with the exception of high wind snow events when the bare wheel paths were drifted over again in certain areas within a few hours after crews were pulled from the roads.</p> <p>One round on plow routes generally continued to average 4.5 to 5 hours.</p>

Executive Summary
<p>Stearns County has jurisdiction over more than 950 centerline miles of road. The removal of snow and ice from these roadways is one of the most important services the Highway Department provides during the winter months. Public safety is the number one priority for the Highway Department at all times. The efficient use of public funding to support effective snow and ice removal operations is also a top priority. Finding the balance point between these two priorities is sometimes challenging; however at no time will public safety be willfully compromised. One round on an average plow route generally takes 4.5 to 5 hours, and current staffing supports only one shift. Plow routes are reviewed on a regular basis to ensure proper distribution of lane miles and optimization of routes to effectively respond to traffic needs. Stearns County does not maintain a bare pavement snow and ice policy.</p>

**Stearns County Human Services  
Public Health Division  
General Life Expectancy Performance  
Measure How well are we doing?**

- Performance Measure:** Track the average number of years that a person can be expected to live
- Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All
- Supports County Value:** Responsive: We serve our clients and customers with a keen awareness of their needs
- Point of Contact:** Melissa Huberty
- Performance Objective:** Tracking the average number of years that a person can expect to live helps in planning for disabling illnesses or injuries.

<b>Efficiency &amp; Effectiveness Measures (How well are we doing / Are we better off?)</b>	<b>Age</b>
Female life expectancy	84.4 years
Male life expectancy	79.9 years

*Source: HealthData.org*

**Stearns County Human Services**  
**Public Health Division**  
**Tobacco and Alcohol Use Performance Measure**  
How well are we doing?

**Performance Measure:** Tobacco and alcohol use are indicators of unhealthy behavior that impact long-term healthcare costs for the community

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Responsive:** We serve our clients and customers with a keen awareness of their needs

**Point of Contact:** Melissa Huberty

**Performance Objective:** Reduce behaviors that lead to unhealthy behaviors.

<b>Efficiency &amp; Effectiveness Measures (How well are we doing / Are we better off?)</b>	<b>Rate</b>
Adult smoking	15%
Excessive drinking	23%

*Source:* CountyHealthRanking.org

**Stearns County Assessor's Office**  
**Quintile Reassessment Review Performance Measure**  
 How well are we doing?

**Performance Measure:** Evaluate compliance with reassessment inspection interval standards established by law, M.S. 273.08 and M.S. 273.01

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Professional:** We are ethical, reliable, accountable for our actions, and strive for continuous improvement

**Point of Contact:** Jeff Johnson

**Performance Objective:** The assessor shall view and establish the market value of each parcel of real property listed for taxation, including the value of all improvements and structures, at maximum intervals of five years. At least one-fifth of the parcels listed shall be appraised each year with reference to their value on January 2 preceding the assessment.

Quintile Reassessment Year	County	State
2018	99.5%	90.3%
2017	98.7%	91.3%
2016	94.4%	89.5%

**Executive Summary**

The quintile reassessment standard has been met. An audit was performed by the Department of Revenue during 2018 and it was noted that the Assessor's Office has a well-documented plan and progress is monitored regularly.

- The county has a quintile plan. It is stored in an electronic format and is accessible to staff and local assessors. The plan includes all jurisdictions in the county along with parcel counts, persons responsible for each portion of the quintile, taxable and exempt properties, and describes the process to ensure the quintile is annually completed.
- 12,539 parcels or 24.05% of the total parcel count was reviewed during the past twelve months (2018-2019); a year ago, 13,758 parcels or 25.04% of the total parcel count was reviewed (2017-2018); and two years ago, 13,758 parcels or 26.51% of the total parcel count was reviewed (2016-2017).
- 342 parcels still required inspection after the current assessment cycle (2018-2019); a year ago, 206 parcels required inspection (2017-2018); and two years ago, 1,296 parcels required inspection (2016-2017).

*Source:* Stearns County Assessor's Office; Minnesota Department of Revenue, 2018 Compliance Review, August 6, 2018

**Stearns County Veterans Services**  
**Veterans Benefits Performance Measure**  
 How well are we doing?

**Performance Measure:** Dollars brought into Stearns County for Veterans Benefits

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Responsive:** We serve our clients and customers with a keen awareness of their needs

**Point of Contact:** Cory Vaske

**Performance Objective:** Ensure local veterans receive full benefits they are entitled to.

Performance Measures and Population Information	2016	2017	2018
Estimated Veteran Population - Based on the VA's 2016 Veteran Population Study	10,246	10,021	9,791
Total Client Appointments and Walk-Ins - These represent appointments with veterans who came into the office and discussed a need or benefit with a VSO throughout the year.	3,125	3,024	2,995
Total Phone Calls - These represent the total number of incoming and outgoing phone calls, outgoing faxes, and voicemails received throughout the year.	29,183	31,724	32,687
VA Compensation Dollars - This number equals the total payments made to veterans and surviving spouses for disability compensation within Stearns County during the given year. Disability compensation is payable to a veteran who has a chronic injury sustained during military service.	\$55,184,000	\$52,803,000	\$51,129,000
Total Stearns County Veterans Receiving VA Pension and Compensation	4,299	4,480	N/A July/August 2019

# Stearns County Auditor-Treasurer's Office

## Bond Rating Performance Measure How well are we doing?

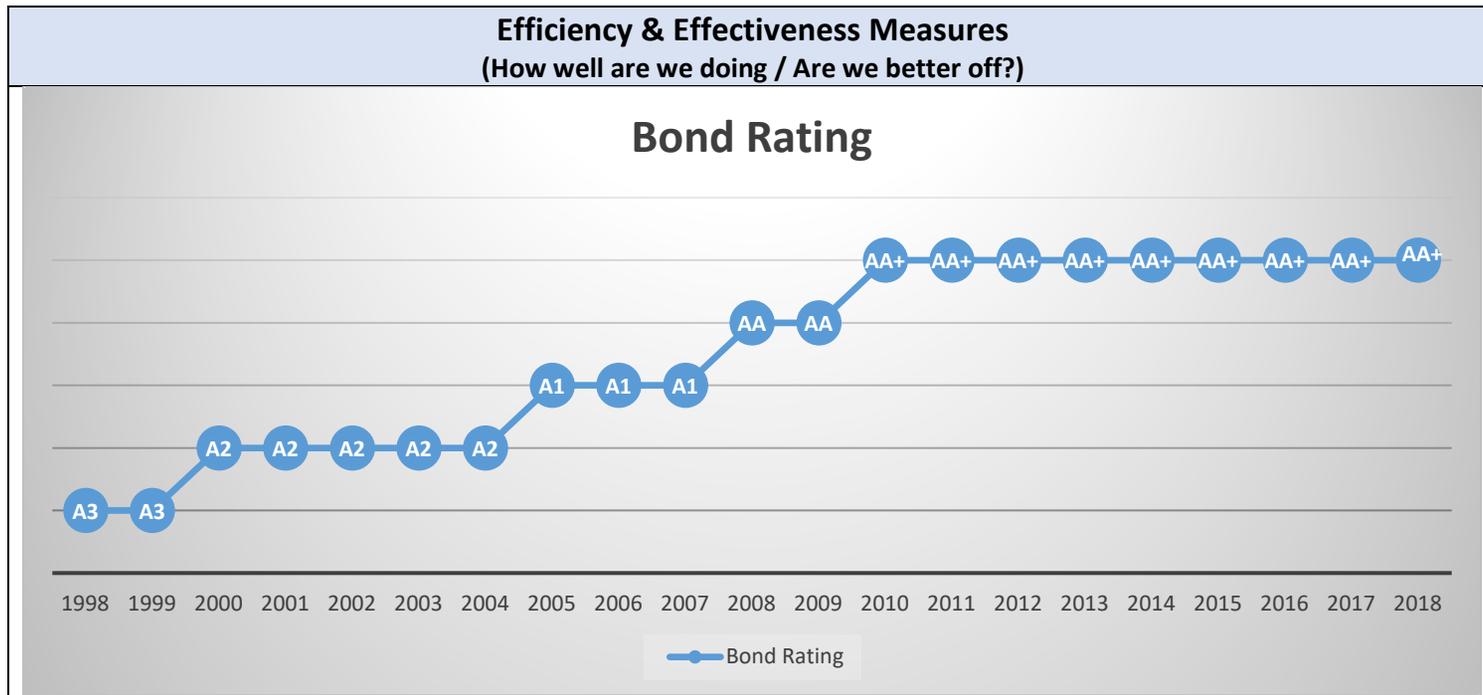
**Performance Measure:** Bond Rating

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Professional:** We are ethical, reliable, accountable for our actions, and strive for continuous improvement

**Point of Contact:** Randy Schreifels

**Performance Objective:** The County has received a bond rating of AA+ since 2010 from rating agencies.



### **Executive Summary**

Stearns County has been at AA+ bond rating since 2010. With property taxes providing a significant portion of Stearns County's funding, it is vital that the community can have faith that the County is stable and less likely to default on its obligations. Although Stearns County doesn't control all the factors that go into the rating, strong fiscal management policies and practices are key contributors to the credit ratings given. The County will continue to strive to achieve the highest rating, or AAA.

A bond rating is an assessment of the County's ability to pay its financial obligations. These credit ratings usually appear in the form of alphabetical letter grades (for example, 'AAA' and 'BAA3') and are intended to give you an estimation of the relative level of credit risk of a bond, a company, or government as a whole.

Credit ratings are opinions about credit risk that express an opinion about the ability and willingness of the issuer to meet its financial obligations in full and on time. Local economic factors such as unemployment influence these ratings as well as internal and management controls within Stearns County. Fund balances, fiscal policies and budget variances also impact the ratings.

**Stearns County Auditor-Treasurer's Office**  
**Debt Service Levy per Capita Performance Measure**  
How well are we doing?

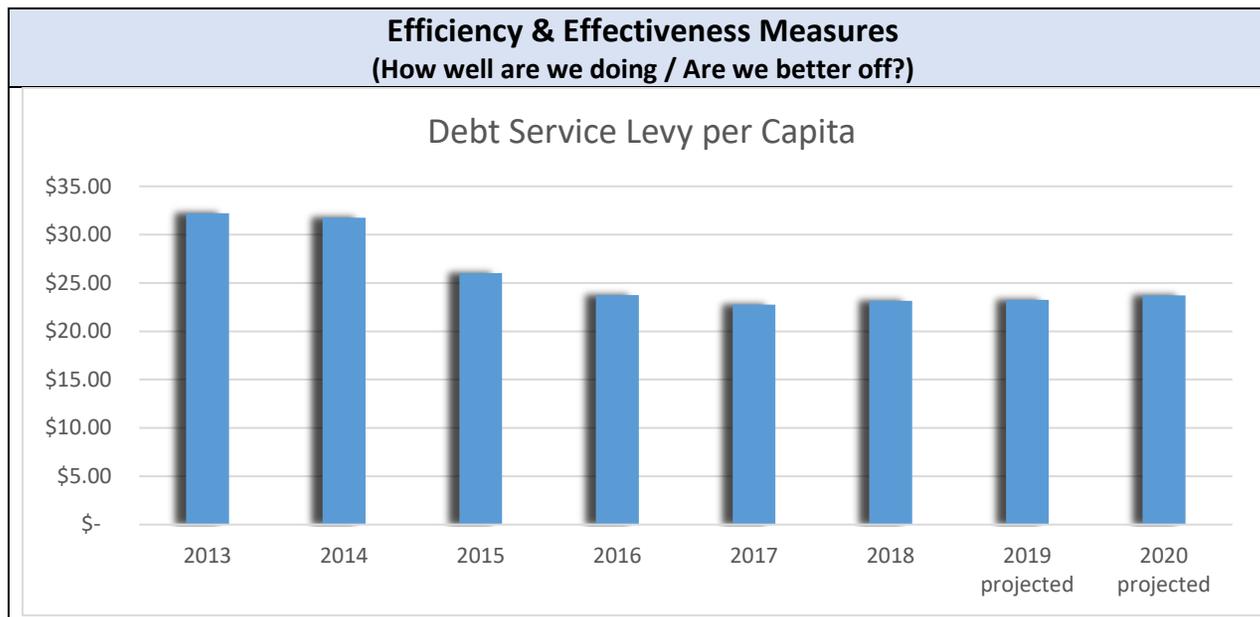
**Performance Measure:** Levy per Capita

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Professional:** We are ethical, reliable, accountable for our actions, and strive for continuous improvement

**Point of Contact:** Randy Schreifels

**Performance Objective:** Manage Stearns County's debt to reduce impact on taxpayers.



	<b>Outstanding debt per capita</b>	<b>Debt Service Levy</b>	<b>Debt service levy per capita</b>
<b>2013</b>	\$ 109.91	\$ 4,900,904	\$ 32.21
<b>2014</b>	\$ 131.06	\$ 4,864,788	\$ 31.77
<b>2015</b>	\$ 120.74	\$ 4,026,109	\$ 26.02
<b>2016</b>	\$ 99.32	\$ 3,696,680	\$ 23.75
<b>2017</b>	\$ 76.38	\$ 3,586,132	\$ 22.75
<b>2018</b>	\$ 107.15	\$ 3,666,863	\$ 23.15
<b>2019 projected</b>	\$ 141.35	\$ 3,704,340	\$ 23.27
<b>2020 projected</b>	\$ 115.17	\$ 3,815,470	\$ 23.73

#### **Executive Summary**

The County's goal is to live within outstanding debt limits per Minnesota Statutes and to judiciously use debt to meet long term capital needs of the County.

Stearns County's population over the past ten years has increased slightly each year with a 1-2% annual growth rate. The total general obligation debt of the County, paid for by the County's debt service levy, has been up and down based on needs of the county. The debt service levy and outstanding debt per capita is calculated by taking the total debt service tax levy or outstanding debt divided by the total population of the county.

When calculating the outstanding debt for the calculation, the County removed those bond issues that will be repaid by special assessment revenue on specific individuals. Also, the amounts above assume populations in 2018 and 2019 increased 0.5% from the previous year.

**Stearns County Environmental Services**  
**Recycling Rate Performance Measure How**  
**well are we doing?**

**Performance Measure:** *Stearns County's recycling rate was at 33%\* for 2017 just under the target rate set by the State for Greater Minnesota (35%). \* We believe there is a reporting error in the numbers with the significant change in the rate from 2016 (45%) to 2017.*

**Supports County Mission:** Provide Exceptional Public Services to Assure a Safe, Healthy, Vibrant County for All

**Supports County Value:** **Collaborative:** We serve the public best with teamwork and community partnerships

**Point of Contact:** Chelle Benson

**Performance Objective:** Increase the recycling rate in Stearns County.

<b>Efficiency &amp; Effectiveness Measures (How well are we doing / Are we better off?)</b>	<b>Prior to 2018</b>	<b>2018</b>	<b>2019 Estimate</b>
Agricultural Plastic Recycling	Not Captured	.05%	.05%

<b>Executive Summary</b>
Stearns County as a part of Tri-County Solid Waste through a grant worked to collect agricultural plastic in the Tri-County area.