

**RESOLUTION 2019-40**  
*MOTION BY MEMBER: Gregory*  
*SECONDED BY MEMBER: Funk*

**A RESOLUTION AUTHORIZING PARTICIPATION IN THE COUNCIL ON LOCAL RESULTS AND INNOVATION PERFORMANCE MEASUREMENT PROGRAM THROUGH THE OFFICE OF THE STATE AUDITOR**

**WHEREAS,** in 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and

**WHEREAS,** the Council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services and measure residents' opinion of those services; and

**WHEREAS,** benefits to the City of Victoria are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

**WHEREAS,** any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

**WHEREAS,** the City Council of Victoria has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.


**NOW THEREFORE LET IT BE RESOLVED THAT,** The City Council of Victoria will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

**BE IT FURTHER RESOLVED,** The City Council of Victoria will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.


<b>Councilmember</b>	<b>Aye</b>	<b>Nay</b>	<b>Abstain</b>	<b>Absent</b>
Tom Funk	X			
Judy Black	X			
Tom Gregory	X			
Deb McMillan	X			
Tom Vogt	X			

Adopted this 24<sup>th</sup> day of June, 2019.

City of Victoria  
County of Carver  
State of Minnesota

  
Thomas C. Funk, Mayor

ATTEST:

  
Cindy Patnode, City Clerk

## City of Victoria Performance Measures Results – 2018

*The City of Victoria has chosen to participate in a standard measures program through the State of Minnesota. The following reports on the most current information obtained regarding the ten performance measures selected by the city as approved by the State.*

### General

- Citizens' rating of the quality of the city recreation programs and facilities (survey data\*\*) *73% of Victoria's residents believe the quality of city recreation programs and facilities is either "Excellent or Good."*  
*64% of Victoria's residents rated the quality of the recreation programs or classes as either "Excellent or Good."*  
*76% of Victoria's residents rated the city's recreation centers or facilities as either "Excellent or Good."*
- Nuisance code enforcement cases per 1,000 population\*\*\*  
*There were 38 code enforcement cases opened in Victoria in 2018. That's less than 1 per 1,000 residents.*
- Bond rating (Standard & Poor's Rating Services or Moody's investor Services)  
*General Obligation Bonds carry a "AAA" rating by Standard & Poor's Rating Services.*
- Accuracy of post-election audit (% ballots counted accurately)  
*The City of Victoria had 84% voter turnout in the 2018 General Election with 100% of ballots counted accurately.*

### Police Services

- Citizens' rating of safety in their community (survey data\*\*) *97% of Victoria's residents rated an overall feeling of safety in their community as either "Excellent or Good."*

### Fire and EMS Services

- Insurance industry rating of fire services (ISO Rating)  
*Most residents in Victoria are connected to city water; however, there is a small in the north of town where residents are not connected and the city provides fire services to a township whose residents are also not connected to city water. Considering this information, the City of Victoria is rated an ISO Class 4 in areas with city water and an ISO Class 4Y in areas without city water.*
- Average fire response time (dispatch to apparatus on scene for possible fire)  
*The average fire response time in 2018 was five minutes and 15 seconds for first arriving unit.*
- Fire calls per 1,000 population\*\*\*  
*Fire calls for service in Victoria is 0.27 per 1,000 residents.*

### Streets

- Percentage of all jurisdiction lane miles rehabilitated in the year (total cost for rehabilitations/lane miles rehabilitated)  
*In 2018, the City of Victoria rehabilitated 3.8 miles of its 45.27 lane miles in the city.*

- Citizens' rating of the quality of snowplowing on city streets (survey data\*\*) *77% of Victoria's residents rated snow removal services provided by the city as either "Excellent or Good."*

\*\* The City of Victoria's National Citizen Survey was conducted in 2018 by the National Research Center Inc. in collaboration with ICMA.

\*\*\*The City of Victoria's population is 9,172