

RESOLUTION NO. 19 - 47

CITY COUNCIL OF THE CITY OF NEW ULM, MINNESOTA

Councilor Schultz offered the following resolution and moved its adoption:

WHEREAS, the benefits to the City of New Ulm, Brown County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of the City of New Ulm has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW, THEREFORE, BE IT RESOLVED, that the City Council of the City of New Ulm will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, the City Council of New Ulm will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

The motion for the adoption of the foregoing resolution was duly seconded by Councilor Christian and, the roll being called, the following vote was recorded:

Voting Aye: Councilors Christian, Fischer, Mack, Schultz and President Schmitz.

Voting Nay: None.


Not Voting: None.

Whereupon said resolution was declared to have been duly adopted this 21st day of May 2019.



President of the City Council

Attest:



Finance Director

The above resolution approved May 21, 2019.



Mayor

PERFORMANCE MEASUREMENT PROGRAM CITY OF NEW ULM CITIZEN SURVEY



1. Please indicate the **number of years** you have lived in New Ulm _____ years

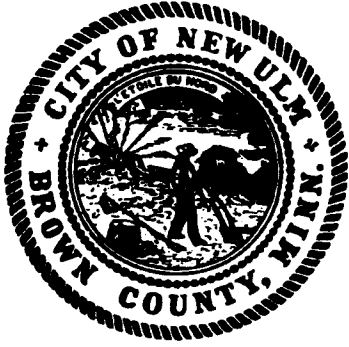
For each item identified below, circle the number to the right that best fits your judgment of its quality. Use the scale to select the quality number.

Description/Identification of Survey Item	Scale				
	P o o r	←-----→			E x c e l l e n t
2. How would you rate the overall appearance of the city?	1	2	3	4	5
3. How would you rate the overall feeling of police protection services in the city?	1	2	3	4	5
4. How would you rate the overall quality of fire protection services in the city?	1	2	3	4	5
5. How would you rate the overall condition of city streets ?	1	2	3	4	5
6. How would you rate the overall quality of snowplowing on city streets ?	1	2	3	4	5
7. How would you rate the dependability and overall quality of city sanitary sewer service ?	1	2	3	4	5
8. How would you rate the dependability and overall quality of the city water service ?	1	2	3	4	5
9. How would you rate the dependability and overall quality of the city gas service ?	1	2	3	4	5
10. How would you rate the dependability and overall quality of city electricity service ?	1	2	3	4	5
11. How would you rate the overall quality of city recreational programs ?	1	2	3	4	5
12. How would you rate the overall quality of city recreational facilities ? (e.g. parks, trails, park facilities, etc.)	1	2	3	4	5
13. How would you rate the library services in the city?	1	2	3	4	5
14. How would you rate the quality of licensing, permitting and building inspection services in the city?	1	2	3	4	5
15. How would you rate the overall programming of the Community Access Channel also known as NUCAT (Comcast channel 14 and NU-Telecom channel 3)?	1	2	3	4	5
16. How would you rate the utility billing/finance department services ?	1	2	3	4	5
17. How would you rate the overall quality of services provided by the city?	1	2	3	4	5

Comments: _____

Please use the enclosed self-addressed, postage paid envelope to return the survey to City Hall by
Friday, March 15, 2019

Thank you for your time and consideration in completing this survey



City of New Ulm

City Manager
100 North Broadway
New Ulm, Minnesota 56073
Email: chrisd@newulmmn.gov

Telephone: (507) 359-8233
Fax: (507) 359-9752
Website: www.newulmmn.gov

May 31, 2019

Office of the State Auditor
525 Park Street - Suite 500
St. Paul, MN 55103

Re: Performance Measurement Program Survey

To Whom It May Concern:

Enclosed please find the results of the Performance Measurement Program survey. A copy of the survey is included as well as Resolution No. 19-47 adopted by the New Ulm City Council at their regular meeting on May 21, 2019.

If you have any questions, please contact our office.

Respectfully submitted,

CITY OF NEW ULM, MINNESOTA

Chris W. Dalton
City Manager

CWD:lap

Enclosures

State Report City Wide Totals

5/30/2019

Page 1 of 2

<i>Item</i>	<i>Description</i>	<i>Percent</i>	<i>Scale</i>	<i>Count</i>
1	Indicate the number of years you lived in New Ulm.	6.36%	1-9 Years	7
		17.27%	10-19 Years	19
		20.00%	20-29 Years	22
		11.82%	30-39 Years	13
		10.00%	40-49 Years	11
		15.45%	50-59 Years	17
		6.36%	60-69 Years	7
		2.73%	70-79 Years	3
		1.82%	80-89 Years	2
2	How would you rate the overall appearance of the city?	0.72%	Poor	1
		5.80%	Satisfactory	8
		61.59%	Good	85
		31.88%	Excellent	44
3	How would you describe your overall feeling of police protection services in the city?	1.43%	Poor	2
		10.71%	Satisfactory	15
		33.57%	Good	47
		52.86%	Excellent	74
4	How would you rate the overall quality of fire protection services in the city?	3.60%	Satisfactory	5
		32.37%	Good	45
		63.31%	Excellent	88
5	How would you rate the overall condition of city streets?	1.43%	Poor	2
		7.14%	Fair	10
		27.86%	Satisfactory	39
		50.71%	Good	71
		11.43%	Excellent	16
6	How would you rate the overall quality of snowploweing on city streets?	4.96%	Poor	7
		7.80%	Fair	11
		19.15%	Satisfactory	27
		41.84%	Good	59
		23.40%	Excellent	33
7	How would you rate the dependability and overall quality of city sanitary sewer services?	1.43%	Poor	2
		2.14%	Fair	3
		5.71%	Satisfactory	8
		50.00%	Good	70
		40.00%	Excellent	56
8	How would you rate the dependability and overall quality of city water services?	2.13%	Poor	3
		2.84%	Fair	4
		7.09%	Satisfactory	10
		46.10%	Good	65
		39.72%	Excellent	56
9	How would you rate the dependability and overall quality of city gas services?	1.46%	Poor	2
		2.92%	Fair	4

State Report City Wide Totals

5/30/2019

Page 2 of 2

<i>Item</i>	<i>Description</i>	<i>Percent</i>	<i>Scale</i>	<i>Count</i>
9	How would you rate the dependability and overall quality of city gas services?	5.11%	Satisfactory	7
		40.15%	Good	55
		48.91%	Excellent	67
10	How would you rate the dependability and overall quality of city electricity services?	3.60%	Fair	5
		5.76%	Satisfactory	8
		46.76%	Good	65
		43.17%	Excellent	60
11	How would you rate the overall quality of city recreational programs?	8.76%	Satisfactory	12
		43.80%	Good	60
		48.91%	Excellent	67
12	How would you rate the overall quality of city recreational facilities? (e.g. parks, trails, park facilities, etc.)	0.72%	Fair	1
		5.80%	Satisfactory	8
		39.86%	Good	55
		52.17%	Excellent	72
13	How would you rate the library services in the city?	1.49%	Poor	2
		2.99%	Fair	4
		19.40%	Satisfactory	26
		50.00%	Good	67
		26.12%	Excellent	35
14	How would you rate the quality of licensing, permitting and building inspection services in the city?	1.55%	Poor	2
		3.88%	Fair	5
		24.81%	Satisfactory	32
		41.86%	Good	54
		24.81%	Excellent	32
15	How would you rate the overall programming of the Community Access Channel also known as NUCAT (Comca channel 14 and NUCAT.com channel 20)	7.02%	Poor	8
		6.14%	Fair	7
		20.18%	Satisfactory	23
		56.14%	Good	64
		30.70%	Excellent	35
16	How would you rate the utility billing/finance department services?	2.19%	Poor	3
		1.46%	Fair	2
		10.22%	Satisfactory	14
		59.12%	Good	81
		27.74%	Excellent	38
17	How would you rate the overall quality of services provided by the city?	2.17%	Poor	3
		1.45%	Fair	2
		10.14%	Satisfactory	14
		58.70%	Good	81
		27.54%	Excellent	38